

## PATIENT PORTAL PROCESS/INFORMATION

### INFORMATION

At **Treasure Coast Urgent Care** we offer HIPAA compliant electronic access to your patient record. This is a convenient way for you to have quick and anytime access to your medical care and treatment you receive at the clinic. This secure portal is offered to you through EMD's, the electronic health record program that is used by **Treasure Coast Urgent Care**.

#### **First, you will need to sign a portal authorization form**

This is available via our website at [www.tcurgentcare.com](http://www.tcurgentcare.com) under Resources >Patient Forms. Under the tab 'Portal Authorization' click on the form to fill out in Google Chrome or other PDF viewer. You may also obtain a copy in any of our office locations.

#### **Second, you will be emailed a registration link**

Follow the directions in the email to complete the registration process. You can use your email address as your user name and create a password of your choice. We recommend 6-8 characters and the use of at least one capital and number.

**Once completed, you will have HIPAA compliant access to your health history** including medication history, secure email directly with your provider and you'll be able to request copies of your labs, make appointments, and order some medication refills. **Please treat this login information as you would any confidential login.**

### TYPES OF COMMUNICATION AVAILABLE TO YOU VIA THE PORTAL:

- Send/receive messages to/from clinic staff including directly to/from your provider
- Receive lab or diagnostic test results
- Request a physician referral
- Request an appointment
- Request a refill of your medication(s)
- You can also view/update your current medication list, demographic information, and login information